260 NW Peacock Blvd., Suite 102, Port St. Lucie, FL 34986 Phone: (772) 878-7216 / Fax: (772) 878-7218 www.flpsychiatry.com

# NEW PATIENT HEALTH INFORMATION

All information is subject to the Consent to Release PHI and the FPA Notice of Privacy Practices

PATIENT INFORMATION		Today's Date:			
			(mm/dd/yyyy)		
Name:			Date of Birth:_		
First	Last	Middle Initial		(mm/dd/yyyy)	
Address:					
Street Address		City	State	Zip	
Sex: Height:	_ Weight	SSN:			
M/F		(N/A if patient is a minor)			
Circle one: Single / Married / Se	parated / Divorced /	/ Widowed			
CONTACT INFORMATION: (	(Please circle prefe	erred method of contact f	or appointment	t confirmation.`	
Do you authorize us to leave a me	•				
Home phone:		Work phone:			
Cell phone:		E-mail:			
If patient is a minor, who is lega	lly authorized to p	provide medical consent o	on their behalf?		
Name:			Date of Birth:_		
First	Last	Middle Initial		(mm/dd/yyyy)	
Address:					
Street Address (if differe	nt from patient's)	City		State Zip	
Preferred Phone:		Email:			
Relation to Patient:		SSN:			
INSURANCE INFORMATION	: If same as patien	nt check this box th	nen skip to Emer	gency Contact	
Name:			Date of Birth:		
First	Last	Middle Initial	-	(mm/dd/yyyy)	
Address:					
Street Address		City	State	Zip	
Patient Relationship to Insured		SSN:			
(5	Self, Spouse, Child, C	Other)			
Primary Insurance:		Policy #			
Group #	Effe	ctive Date:			

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Florida Psychiatry Associates, LLC (FPA) 260 NW Peacock Blvd., Suite 102, Port St. Lucie, FL 34986 Phone: (772) 878-7216 / Fax: (772) 878-7218 <u>www.flpsychiatry.com</u>

Secondary Insurance:	Policy #			
Group #	Effective Date:			
EMERGENCY CONTACT INFO	RMATION: (someone other than Cont	act shown above)		
Contact Name:	Phone:			
Relationship to Patient:				
PHARMACY:				
Pharmacy:	Phone:			
Address:				
Street Address	City	State Zip		
PRIMARY CARE PHYSICIAN:				
Name:	Phone:			
Address:				
Street Address	City	State Zip		
REASON FOR EVALUATION TO	DDAY:			
WHO REFERRED YOU HERE?				
IF NOT REFERRED, HOW DID	YOU FIND OUT ABOUT US?			

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### WE APPRECIATE THE OPPORTUNITY TO SERVE YOU.

I AUTHORIZE THE RELEASE AND DISCLOSURE OF ANY OR ALL OF MY MEDICAL AND TREATMENT RECORDS OR REPORTS TO ANY OTHER HEALTH CARE PROVIDER WHO MAY BE OF ASSISTANCE IN THE OPINION OF FPA PROVIDERS I ALLOW FAX TRANSMITTAL OF MY MEDICAL RECORDS, IF NECESSARY. A PHOTOCOPY OF THIS ASSIGNMENT SHALL BE CONSIDERED AS EFFECTIVE AND VALID AS THE ORIGINAL.

I ACKNOWLEDGE FULL FINANCIAL RESPONSIBILITY FOR SERVICES RENDERED BY FPA. I UNDERSTAND PAYMENT IS DUE AT THE TIME OF SERVICE. I AGREE TO PAY ALL REASONABLE ATTORNEY FEES AND COLLECTION COSTS IN THE EVENT OF DEFAULT OF PAYMENT OF MY CHARGES.

I FURTHER UNDERSTAND IF I DO NOT SHOW UP, OR CALL LESS THAN 24 HOURS BEFORE AN APPOINTMENT TO CANCEL OR RESCHEDULE, I WILL BE CHARGED A \$100 FEE FOR INITIAL APPOINTMENTS OR A \$50 FEE FOR FOLLOW-UP VISITS. NOTE: THIS FEE IS NOT COVERED BY ANY INSURANCE AND IS BILLED DIRECTLY TO PATIENTS.

I HAVE READ AND FULLY UNDERSTAND THE ABOVE CONSENT FOR TREATMENT, FINANCIAL RESPONSIBILITY, NO CALL—NO SHOW FEE AND RELEASE OF MEDICAL INFORMATION. THIS AUTHORIZATION IS VALID UNTIL RESCINDED IN WRITING.
I UNDERSTAND THAT PROVIDING FALSE INFORMATION IS CAUSE FOR TERMINATION.

I AUTHORIZE MEDICAL TREATMENT BY FPA.

Name of Patient	
Name of legal guardian/POA (If Patient is a minor)	
	Date
Signature of Patient, Legal Guardian/POA	(mm/dd/yyyy)

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# **Acknowledgment of Receipt of Notice of Privacy Practices**

I have received a copy of Florida Psychiatry Associates (FPA) Notice of Privacy of Practices which describes how my health information is used and shared. FPA reserves the right to change this Notice at any time. I may obtain a current copy by contacting the facility or by visiting the FPA website at www.flpsychiatry.com Patient Name: \_\_\_\_\_ Date: \_\_\_\_ (mm/dd/yyyy) Signature of patient or authorized representative Name of authorized representative (if applicable) (print) Authorized representatives include: 1) Legal Guardian 2) Health Care Power of Attorney 3) Executor of Estate This section is for FPA Use Only Complete the section below if unable to obtain a signature. 1. If the patient or authorized representative is unable or unwilling to sign this *Acknowledgment*, or the *Acknowledgment* is not signed for any other reason, state the reason: 2. Describe the steps taken to obtain the signatures on the *Acknowledgment*:

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Date

**Printed Name of Staff Member** 

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# AUTHORIZATION TO DISCLOSE OR OBTAIN PROTECTED HEALTH INFORMATION (PHI)

I, the undersigned patient or legal representative, hereby authorize the use and disclosure of my health information including, if applicable, information relating to the diagnosis or treatment of mental illness, drug and/or alcohol abuse and HIV related information.

Patient Name:	Date of Birth:	
(Print full name)	(mm/dd/yyyy)	
Complete this part for FPA to <b>DISCLOSE PHI</b> :	Complete this part for FPA to <b>OBTAIN PHI</b> :	
I authorize Florida Psychiatry Associates to disclose my health information to:	I authorize	
my nearm information to:	to disclose my health information to:	
Name:	Florida Psychiatry Associates, LLC	
Address:	260 NW Peacock Blvd., Ste. 102	
Dh an a	Port St. Lucie, FL 34986 Phone: 772-878-7216 Fax: 772-878-7218	
Phone:Fax:	Pilolie: //2-0/0-/210 Fdx: //2-0/0-/210	
_	□ Pick up □ Email	
Dates of service (if applicable):	The second secon	
Type(s) of information to be used or disclosed incl	ude:	
☐ Psychiatric evaluation and follow up notes ☐ Psyc		
□ Neuropsych Testing □ Urgent Care / ER Dept. Red	cords □ Discharge Summary □ Complete Record	
* This authorization will be valid for a period of one year from any time by notifying Florida Psychiatry Associates LLC in wri * I understand the revocation will not apply to information that * I understand that under applicable law the information disclosure the recipient and thus, may no longer be protected by federal pr	has already been released in response to this authorization. sed under this authorization may be subject to further disclosure by ivacy regulations.  la Psychiatry Associates is in no way conditioned on whether or not	
<b>PROHIBITION ON RE-DISCLOSURE:</b> This information has state rules prohibit anyone from making any further disclosure of this subsequent disclosure of this information or as to otherwise permitted person, agency or entity receiving this information shall maintain such	been disclosed from records whose confidentiality is protected. Federal and information unless the patient provides specific written authorization for the by 42.C.F.R. Part 2 or F.S.A. §394.4615. Florida law requires that any information as confidential and exempt from the provisions of the public inner who acts in good faith in releasing information pursuant to F.S.A.	
Name of Patient		
(Print)		
Name of legal guardian (If Patient is a minor)		
	(Print)	
Signature of Detions I again Consultan	Date	
Signature of Patient, Legal Guardian	(mm/dd/yyyy)	

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# OFFICE POLICIES

#### MEDICATION POLICY:

If you experience a psychiatric emergency, call 911 or go to the nearest emergency room for urgent treatment.

If you have medication issues, please make an appointment to allow your provider to give you the care and attention you deserve. **Medication refills will not be issued by phone.** During visits, tell your Provider about any refills needed before your next visit. By law, controlled substance prescriptions require follow up appointments every 3 months and must be submitted electronically.

Replacement medications will not be issued before the date they were due to run out. You must safeguard your medications. We expect you to gradually wean yourself off addictive benzodiazapine medications such as Xanax, Ativan, Valium, etc. We care about your overall health and longevity. We encourage you to acquire other healthier coping skills for chronic anxiety. **E-FORCSE**® The law requires us to use the Florida Prescription Drug Monitoring Program to reduce drug abuse and diversion.

#### PHONE POLICY

To uphold the quality of care and in fairness to all, Providers cannot interrupt appointments to take phone calls. If you feel you must speak with your Provider, please make an appointment. Thank you for understanding. We take pride in answering your call in person whenever possible. However, when all the lines are busy, calls are routed to our staff member's voicemail. If this happens to you...

#### **FOLLOW THESE 3 SIMPLE STEPS:**

- 1. Do not call more than once per day for the same issue. Doing so only adds more delay in returning your call.
- 2. Keep your message as brief as possible (name, number and reason for call)
- 3. Allow up to 24 hours for a return call, especially if you call late in the day. Allow up to 72 hours if you call on Friday.

Please ensure that we can reach you by checking that your personal voicemail box is not full.

Help us reduce our call volume and improve your ability to reach us by requesting appointment reminders via text message. NOTE: Verbal abuse in person or during calls is cause for termination. Threats are reported to appropriate authorities.

#### NO CALL / NO SHOW POLICY AND FEES:

**FPA providers are seen by appointment only.** To provide the best possible service, we require 24-hour notice to cancel or reschedule appointments. Broken appointments may require you to prepay to reschedule. If you no-show or cancel less than 24 hours before your initial appointment you may be unable to reschedule. For return visit appointments, a \$50 no-show fee will apply. *Note: Insurance companies do not reimburse for these fees.* 

#### SCHEDULING, PAYMENT, INSURANCE, TERMINATION, OTHER POLICIES AND FEES:

**Scheduling appointments:** Our office is open Monday through Friday from 8 a.m. to 12 p.m. and 1 p.m. to 4:30 p.m. Initial appointments are for evaluation purposes only. We make every effort to schedule your appointment as soon as possible. **Payment policy:** Payment of all applicable charges is due when service is rendered. If not, your appointment will be rescheduled. For your convenience, we accept major credit cards, cash and personal checks. We do not accept post dated checks. There is a \$50 fee for checks returned for insufficient funds. We reserve the right to charge a service fee of \$50 on unpaid balances after 60 days. **Insurance:** FPA is an "in network" provider for Aetna, Blue Cross Blue Shield, Cigna, Humana & Tricare Standard. We accept out-of-network benefits from most other plans and we furnish proof of treatment for your reimbursement upon request.

**Termination Policy:** It is the policy of this practice to establish and maintain a cooperative trust based provider/patient relationship. Should the relationship, trust or mutual goals of the provider and patient not be realized, either party may terminate the relationship within the bounds of applicable state and federal laws, rules and regulations. *Habitual no-show/no call, tardiness, failure to confirm or keep appointments may result in termination.* 

**Inactive Patient:** Any patient not seen by an FPA Provider within the previous 18 months is inactive and will be terminated.

**FMLA**, **Legal paperwork charges and limitations:** Cost is \$50 per page in advance.

We do not process long-term disability applications nor provide letters of endorsement for emotional support animals. Use of recording devices in the office is prohibited unless approved in advance in writing.

By my signature below, I acknowledge that I have read and agree to abide by the FPA Office Policies stated above.

Print Name	Signature	Date	(mm/dd/yyyy)

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